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DIRECTORATE OF COMMUNICATIONS AND INFORMATION (A6)

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This mission directive implements policy guidance in AFPD 10-1, *Mission Directives*, AFPD 38-1, *Organization*, and AFI 38-101, *Air Force Organization*. It applies to the Directorate of Communications and Information. Its purpose is to prescribe mission, organization, and processes. Ensure all records in this publication are maintained and disposed of in accordance with AFMAN 37-123, *Management of Records*, and the Air Force Records Disposition (RDS) located at https://afrims.amc.af.mil.

- **1. Mission:** Plans, programs, and directs the development, acquisition, integration, and life cycle management of communications and information resources for execution of Air Mobility Command's (AMC's) global engagement mission for peacetime, contingency, and humanitarian operations. Integrates technologies for information collection, management, transfer, and disposition.
- **2. Organization and Responsibilities:** The Director of Communications and Information reports to the Commander, AMC. The Directorate of Communications and Information has one FOA, Air Mobility Command Communications Group (AMCCG), which reports directly to AMC/A6. The organizational chart is located at **Attachment 2**.

2.1. Directorate of Communications and Information (A6).

- 2.1.1. Leads Major Command (MAJCOM) direction on wartime and peacetime integrated communications and information globally.
- 2.1.2. Provides command, control, communications and computer (C4) policy and support to United States Transportation Command (USTRANSCOM), AMC, and worldwide aerial ports.
- 2.1.3. Formulates policies and provides services on the strategic management of information and multi-media resources.
- 2.1.4. Dual-hatted as the Command Chief Information Officer (CIO).
 - 2.1.4.1. Functions as lead for AMC's Information Techonology (IT) Portfolio Management efforts and establishes IT and Information Resource Management (IRM) policies consistent

- with AF CIO goals and objectives, related federal laws, and Office of Management and Budget and Department of Defense/Air Force (DoD/AF) directives in support of AF and USTRANSCOM capabilities.
- 2.1.4.2. Provides Command policy on acquisition and life-cycle management of information resources and IT.
- 2.1.4.3. Manages the AMC CIO Council process.
- 2.1.4.4. Formulates policy for sound capital planning and investment strategies.
- 2.1.4.5. Establishes procedures to ensure accounting, financial and asset management systems and other information systems are used effectively to provide reliable, consistent, and timely financial or program performance data to decision makers.
- 2.1.4.6. Directs development of integrated IT architectures supporting mobility operations and strategic plans.
- 2.1.4.7. Promotes effective and efficient design and operation of all major information resources management processes.
- 2.1.4.8. Monitors performance of IT programs, evaluates performance, and advises command whether to continue, modify, or terminate a program or project.
- 2.1.4.9. Assesses requirements for personnel regarding knowledge and skill in IRM, the adequacy of requirements to achieve performance goals and extent to which personnel meet those requirements in order to rectify any deficiencies.
- 2.1.4.10. Develops strategies and plans for hiring, training, and professional development.
- 2.1.4.11. Establishes security and information assurance policies, procedures and training to provide the proper level of security for IT assets, including commercial off-the-shelf (COTS) products, developmental applications and infrastructure.
- 2.1.4.12. Develops policies and procedures for promoting electronic business/electronic commerce initiatives, and web-based/portal applications. Secures computing using mechanisms such as Common Access Cards for encryption of sensitive but unclassified information.

2.2. Executive Services (A6E).

- 2.2.1. Oversees daily administrative operation of A6.
- 2.2.2. Schedules work flows; establishes priorities; and interprets, assigns, and implements all policy, staff taskings, and direction of the directorate.
- 2.2.3. Arranges protocol functions, including ceremonies, meetings, and visits of dignitaries from all levels of government and industry.

2.3. Air Reserve Component (A6R).

- 2.3.1. Advises and assists A6 and staff on matters pertaining to the Air Force Reserve Command (AFRC) and Air National Guard (ANG) for which AMC has been designated as gaining MAJCOM.
- 2.3.2. Participates in decisions on all AFRC/ANG projects and studies pertaining to AMC Communications and Information issues.

2.3.3. Provides liaison with National Guard Bureau (NGB), State Adjutants General, AFRC organizations, and AFRC/ANG units concerning Reserve force matters.

2.4. Operational Systems Management Division (A63).

- 2.4.1. Coordinates with DOD, Office of the Joint Chief of Staff (OJCS), unified commands, United States Air Force (USAF), AFRC, ANG, and other MAJCOMs for issues on C&I operational and maintenance policy, management, and resource allocation.
- 2.4.2. Manages AMC frequencies and contingency communications to support deployed operations.
- 2.4.3. Manages Multi-Media, records management, publications and forms management, distribution and printing, electronic records management (ERM)/electronic information management (EIM), and Combat Camera (COMCAM) functions.
- 2.4.4. Ensures the availability and sufficiency of communications/operations to support the employment/deployment of assigned forces to provide seamless flow of C&I into the Global Information Grid.

2.5. Enterprise Information Management Branch (A63B).

- 2.5.1. Provides mobility warriors with decision quality information anywhere, anytime through its entire life cycle.
- 2.5.2. Ensures compliance with all Federal, DOD, and USAF standards, laws, statutes, and directives as they apply to the distribution, storage, retrieval, and destruction of information.
- 2.5.3. Develops concepts, prototypes, tests and implements new technological applications to improve business processes and customer service in the areas of electronic mail, electronic record keeping, document imaging, and electronic coordination and signature.
- 2.5.4. Develops concepts, prototypes, tests and implements new technological applications to improve business processes and customer services in the areas of electronic publishing, electronic libraries, information management tools (IMTs) (formerly called forms), and distribution of publications and IMTs.
- 2.5.5. Provides policy and management oversight of the Records Management, Freedom of Information Act and Privacy Act programs, promotion of the Paperwork Reduction Act, and information exchange with the Military Postal Service Agency to ensure successful postal operations during wartime/contingencies.
- 2.5.6. Manages, administers, and develops policy for the publications and IMT programs for AMC, to include quality control and review of all AMC publications and IMTs, and updating AMC web pages with current publications and IMTs.
- 2.5.7. Provides policy and management oversight of publishing activities.

2.6. Communications-Electronics (CE) Systems Branch (A63S).

2.6.1. Provides guidance and support to units' for ATCALs system analysis, reliability, availability, and maintainability programs as well as automated information systems necessary to refine and/or improve the ATCALs maintenance management mission.

- 2.6.2. Manages all aspects of the maintenance mission to include: maintenance control, maintenance support, maintenance documentation, training, maintenance analysis, and best practices.
- 2.6.3. Performs problem resolution and information exchange with units to increase maintenance improvement and mission readiness with emphasis on minimal impact to the unit/work center while maximizing/enhancing mission readiness and accomplishment.
- 2.6.4. Delivers systems life-cycle management for radar, radio, meteorological and navigation, telephone, satellite communications, secure voice, and base intrusion detection systems.
- 2.6.5. Provides AF Engineering and Technical Services training and special maintenance teams supporting fixed and mobile landing systems.
- 2.6.6. Serves as primary advocate for repair and modernization of base and long-haul communications systems and base intrusion detection systems.
- 2.6.7. Advises the command functional manager on equipment and training status across the command for technicians maintaining radar, radio, and METNAV systems: (i.e., telephone systems, satellite communication, and base intrusion detection systems.)

2.7. Deployable Communications System Branch (A63T).

- 2.7.1. Provides policy, guidance, and management oversight for contingency communications and resources to support AMC mission objectives and taskings, tactical C4 systems capabilities, force management issues, and status of readiness reporting.
- 2.7.2. Reviews AMC communications units' Designed Operational Capability (DOC) statements that detail mission tasking narratives and mission specifics.
- 2.7.3. AMC functional manager for the 3C1X1 career field (Radio Communications Systems).
- 2.7.4. Manages A6 Crisis Action Team (CAT) contingency support staff positions.
- 2.7.5. Provides policy, guidance, and management oversight for Combat Crew Communications resources to support AMC mission objectives.
- 2.7.6. Directorate focal point for processing DOC statements, Status of Resources and Training System (SORTS) reports, and Unit Type Code (UTC) information.
- 2.7.7. Manages AMC's portion of the AF Voice Call Sign program.
- 2.7.8. Leads communications planners for the AF-wide EAGLE FLAG exercises for key and essential leaders.
- 2.7.9. AMC Theater Deployable Communications (TDC) program manager.
- 2.7.10. AMC program manager for deployable satellite communications.
- 2.7.11. AMC program manager for Tanker Airlift Control Element (TALCE) initial communications.
- 2.7.12. Program Element Manager (PEM) for Deployable Command, Control, and Communications (C3) Systems; and TDC.

2.8. Communication Services Branch (A63V).

- 2.8.1. Ensures availability and sufficiency of multimedia services, land mobile radio systems, electromagnetic spectrum and commercial long-haul telecommunications to support the employment/deployment of assigned forces to provide seamless flow of communications and information into the Global Information Grid.
- 2.8.2. Provides multimedia services to the AMC, USAF, DOD, and outside agencies. Primary areas of emphasis are video teleconferencing (VTC), graphics, still photography, and video documentation.
- 2.8.3. Provides policy and management oversight for COMCAM; visually documents AF operations, in peace and war on the ground and in the air, to providing imagery for operational decision making, analysis, public affairs, and historical purposes. Serves as the Air Force functional area manager and establishes policy and management oversight for all aerial photographers.
- 2.8.4. Program Element Manager (PEM) for COMCAM. Drafts annual CIR/SCIR (Captial Investment Report/Select Capital Investment Report) for COMCAM.
- 2.8.5. Responsible for the Manpower and Equipment Force Packaging System for all AF COM-CAM UTCs.
- 2.8.6. Coordinates COMCAM war planning requirements with other MAJCOMs and managers.
- 2.8.7. Course owner for Combat Camera Team Leader Course. Approves class quota with all MAJCOMs. Conducts bi-annual reviews on the course curriculum.
- 2.8.8. Serves as primary advocate for repair and modernization of base land mobile radio systems, base and long-haul communications systems, and base intrusion detection systems.
- 2.8.9. Responsible for managing the AMC Electromagnetic Spectrum to meet all mission requirements. Provides guidance to project officers on spectrum supportability for emerging technologies and for command, control, and communications systems.
- 2.8.10. Responsible for management, operational support, validation, and approval of commercial long-haul telecommunications requirement and services procured through Defense Information Systems Agency (DISA) according to DISA circulars, Provisioning Notices, and DISA Continental United States (CONUS) customer notices.
- 2.8.11. Delivers systems management for telephone, satellite communications, secure voice and base intrusion detection systems.
- 2.8.12. Provides units' policy, guidance, and procedures necessary to refine and/or improve the CE maintenance management mission through all aspects of the maintenance mission to include: maintenance control, maintenance support, maintenance documentation, training maintenance analysis, and best practices.
- 2.8.13. Performs problem resolution information exchange maintenance improvement and mission readiness with emphasis on minimal impact to the unit/work center while maximizing mission readiness and accomplishment.
- 2.8.14. Provides Program Management for AMC Defense Red Switched Network Systems (DRSN).
- 2.8.15. Command Point of Contact for Air Force Cryptographic Modernization Program.

- 2.8.16. Provides MAJCOM program management for Enhanced Mission Satellite Service (EMSS), and annually reports to AFCA on Iridium and Inmarsat pertaining to hardware inventory and fiscal service forecast.
- 2.8.17. Provides annual Capital Investment Report/Select Capital Investment Report (CIR/SCIR), Transportation Working Capital Fund (TWCF), and annual long-haul circuit budget reporting/requests.

2.9. Plans, Policy, and Resources Division (A65).

- 2.9.1. Develops and manages C&I annexes to AMC programming plans.
- 2.9.2. A6 focal point for DOD/AF audits, manpower and organizational issues, Program Objective Memorandum (POM), Program Budget Decision, program management directives, and policy.
- 2.9.3. Command functional management for four primary enlisted Air Force Specialty Codes (AFSCs) and C&I civilian personnel liaison.
- 2.9.4. Responsible for C&I deliberate planning and policy; Air and Space Expeditionary Force (AEF) policy/sourcing for AMC's C&I population.

2.10. Plans and Requirements (A65P).

- 2.10.1. Focal point for C&I strategic and long-range planning.
- 2.10.2. Provides headquarters-level processing and command policy regarding Communications-Computer Systems requirements documents.
- 2.10.3. Command C&I Site Activation Task Force (SATAF) and Site Survey representatives; develops C&I annexes to programming plans.
- 2.10.4. Focal point for Command C&I Base Realignment and Closure office.
- 2.10.5. Program Element Monitor for Command and Base Comm, Electromagnetic Pulse Hardened Dispersal Comm (EHDC), Long Haul Strategic Automated Command and Control (C2) System (SACCS), Minimum Essential Emergency Comm Network (MEECN), and Long Haul Comm.
- 2.10.6. A6 liaison with A7 on C&I related civil engineering issues. Represents A6 at CE and SF related working/steering groups.
- 2.10.7. A6 liaison with the Systems Telecommunications Engineering Manager Command (STEM-C).
- 2.10.8. Focal point for C&I projects at AMC bases and A6 liaison with the AMC base-level SCX flights.
- 2.10.9. A6 focal point for Critical Infrastructure Protection.
- 2.10.10. A6 focal point for support agreements. Maintains and assists users in developing support agreements.
- 2.10.11. Maintains repository of AMC C&I policy.
- 2.10.12. Develops and maintains AMC Communication Standards for facilities.

2.11. Financial Management and Requirements Branch (A65R).

- 2.11.1. Plans, programs, and manages budgets for AMC C4 and commercial communications systems.
- 2.11.2. Maintains POM funding profiles for AMC C4 program managers and AMC base communications unit and systems funding.
- 2.11.3. Member of AMC Program Requirements Group, Budget Advisory Board, and Program Evaluation Group.
- 2.11.4. A6 focal point for audit reports and program management directives.
- 2.11.5. Provides programmatic oversight on all C&I programs managed by the AMC Program Managers.
- 2.11.6. Provides program manager training and overall management of the program review process.
- 2.11.7. Provides program managers with tools and resources to better manage programming efforts and tracks results and milestones.
- 2.11.8. A6 focal point for Management Control Plan.
- 2.11.9. A6 focal point for Semi-Annual Reporting Payments under 31 USC 1353.
- 2.11.10. A6 focal point for annual requirement OGE Form 450, Executive Branch Confidential Financial Disclosure Report.
- 2.11.11. Assists users and functional personnel on contractual issues by identifying potential contractual problems apparent in plans, reviews statements of work, and specifications for contractual deficiencies.
- 2.11.12. Analyzes the requirements, recommends revisions to the Performance Work Statement (PWS) or specifications as necessary, and decides on the best type contract, milestones, and procurement plan.
- 2.11.13. Reviews justification for sole source and other required clearances, and assists with documentation.
- 2.11.14. Assists with contract administration by verifying evidence of contractor's progress for progress payments, monitors contractors compliance with contract, regulatory, and statutory provisions. Responds to questions regarding scope of work.

2.12. Force Management Branch (A65X).

- 2.12.1. Identifies/manages all C&I manpower/organizational requirements.
- 2.12.2. Responsible for command office software training/policy and Work Group Management training policy/implementation requirements.
- 2.12.3. Performs command functional management for Air Force Specialty Codes (AFSCs) 2EXXX (Communication-Electronic Systems), 3AXXX (Information Management), 3CXXX (Communications Computer System), and 3VXXX (Visual Information). Responsible for management of all headquarters military 3A0s.
- 2.12.4. Communication and Information civilian personnel liaison.

- 2.12.5. Accountable for the management and oversight of all personnel within C&I to support operational planning and execution. UTC functional manager for specific 6K*** UTCs.
- 2.12.6. Performs C&I wartime deliberate planning and AEF planning.
- 2.12.7. Responsible to code UTC availability in the AF-wide UTC availability system and posture UTCs in AEF libraries.
- 2.12.8. Manages C&I UTC status in the AEF Reporting Tool (ART).
- 2.12.9. Focal point for command C&I competitive sourcing planning and implementation.
- 2.12.10. Manages command C&I military formal training requirements.

2.13. Networks Division (A66).

- 2.13.1. Directs/manages AMC Enterprise Network Infrastructure Modernization, Information Technology/Network Services, and Integration of Global Voice/Data Systems into the Global Information Grid
- 2.13.2. Formulates networking concepts, policies, objectives, guidelines, and procedures related to Information Assurance, Network Security, and Network Administration and Management.
- 2.13.3. Architects airborne networking/communications systems for DV mobility aircraft.

2.14. Infrastructure Branch (A66B).

- 2.14.1. Modernizes/upgrades AMC enterprise, base, and en route communications infrastructure.
- 2.14.2. Manages modernization, integration, and transformation of AMC enterprise classified and unclassified networks and common IT services.
- 2.14.3. Transforms, integrates, and consolidates IT services across the command.

2.15. Global Reach Programs Branch (A66G).

- 2.15.1. Plans, programs, and directs the development, acquisition, integration, and life-cycle management of global voice and data systems for AMC missions in peacetime and war.
- 2.15.2. Integrates technology to enhance the expeditionary nature of the mobility air forces.
- 2.15.3. Responsible for ensuring AMC warriors are connected worldwide on the ground and in the air.
- 2.15.4. Provides a seamless flow of C&I into the global information grid.

2.16. Network Services Branch (A66N).

- 2.16.1. Manages, coordinates, and develops AMC enterprise network policies and MAJCOM supplements related to information assurance, network security, IT asset management, and network administration and management.
- 2.16.2. Performs the MAJCOM Equipment Control Officer (ECO) function acting as liaison with AMC bases for IT equipment accountability.
- 2.16.3. Directs and oversees the MAJCOM Information Assurance program including IA awareness program, Computer Security (COMPUSEC) program, Information Protection Assessment and Awareness Program (IPAAP), and IA recognition programs. Conducts IA Staff Assistance Visits to AMC bases.

- 2.16.4. Manages the Enterprise Software Management and Licensing program, ensuring standardization and compliance of standard software products and services across the command. Oversees Enterprise Software contracts and services.
- 2.16.5. Manages SCOPE EDGE network center compliance and optimization inspections.

2.17. Mobility Systems Division (A67).

- 2.17.1. Manages the communications-computer systems integration function for HQ AMC to include the USAF C4 planning and architecture process.
- 2.17.2. Manages the development of integrated process and data models to facilitate business process improvements.
- 2.17.3. Develops strategic plans to evolve AMC C4 systems to optimally support enterprise goals and objectives.
- 2.17.4. Responsible to ensure technical solutions for AMC C4 systems are in compliance with DOD, AF, and AMC architecture and integration goals.
- 2.17.5. Directs and oversees the program management acquisition of AMC C2 and In-transit Visibility (ITV) systems.

2.18. C2 Mission Systems Branch (A67C).

- 2.18.1. Plans, programs, and directs the development, acquisition, integration and life-cycle management of C2, and ITV systems for the execution of AMC's global mobility engagement mission for peacetime, contingency, and humanitarian operations.
- 2.18.2. Integrates new technologies for information collection, processing and distribution to increase velocity of cargo and passengers at aerial ports.
- 2.18.3. Develops seamless C2 and ITV systems to provide synchronized global operations of mobility air forces.
- 2.18.4. Functionally responsible for a budget of over \$100M annual.
- 2.19. **Enterprise Architectures (A67E):** Develops, maintains, and facilitates the implementation of AMC enterprise architectures (operational, systems and technical) with regards to mission capabilities.

2.20. Systems Integration Branch (A67I).

- 2.20.1. Provides the architecture planning effort and evaluates new technologies that reduce costs and improves information flow to support long range goal of fielding seamless, integrated, global air mobility C4 systems.
- 2.20.2. Leads the command's data interoperability efforts through the design and implementation of data standards, messaging standards, reference data management, business rules, and metrics.
- 2.20.3. Ensures integrity, consistency, and quality of AMC's corporate data.

2.21. Air Mobility Command Communications Group (AMCCG) Field Operating Agency.

2.21.1. Develops, operates, sustains, and defends reliable mission planning, C2 and ITV capabilities for USTRANSCOM, AMC and aerial ports enabling worldwide mobility operations.

- 2.21.2. Manages AMC-wide computer enterprise, and operates and maintains AMC C2 and transportation systems.
- 2.21.3. Provides information assurance for all AMC systems.
- 2.21.4. Manages and maintains consolidated servers across AMC and selected AF systems.
- 2.21.5. Provides systems administration for all C2 and transportation systems.
- 2.21.6. Develops and maintains AMC-unique software applications.
- 2.21.7. Engineers AMC computer networks.

2.22. AMC Communications Support Squadron (805 CSPTS).

- 2.22.1. Contingency Systems (SCC) (805 CSPTS)
 - 2.22.1.1. Provides C4 support to USTRANSCOM, AMC, and worldwide aerial ports.
 - 2.22.1.2. Manages and administers AMC's computer security program.
 - 2.22.1.3. Directs and controls C2 capabilities supporting AMC Tanker Airlift Control Center (TACC) global mission.
 - 2.22.1.4. Develops and maintains network applications for AMC.
- 2.22.2. AMC Info Assurance (SCCC) (805 CSPTS).
 - 2.22.2.1. Manages and administers the Communications Security (COMSEC) and Emission Security (EMSEC) programs for AMC.
 - 2.22.2.2. Conducts COMSEC inspections at 12 fixed AMC bases and 31 ANG units.
 - 2.22.2.3. Performs certification and accreditation (C&A) on AMC C2 and transportation systems.
 - 2.22.2.4. Maintains and operates a regional Certificate Authority Workstation (CAW) facility to provide defense messaging system (DMS), remote access security program (RASP), CIO, encryption cards for AMC and USTRANSCOM.
 - 2.22.2.5. Provides guidance and direction to AMC on C&A of information systems and networks.
 - 2.22.2.6. Manages and administers the Computer Security (COMPUSEC) program for all Scott AFB organizations with connectivity to the Scott Metropolitan Area Network.
 - 2.22.2.7. Analyzes requests to connect to the AMC enterprise and recommends issuance of a Certificate to Operate (CTO) to the AMC CIO.
- 2.22.3. Software Engineering (SCCE) (805 CSPTS).
 - 2.22.3.1. Produces and maintains custom web applications for the unique requirements of AMC.
 - 2.22.3.2. Provides rapid network-centric software development, exploiting web-enabled data-bases and the capabilities of the AF portal to ease network device usage from any location worldwide

- 2.22.4. Mobility Ops (SCCO) (805 CSPTS): Provides solid system management of numerous C2 and transportation systems to USTRANSCOM, AMC, TACC, Joint and Coalition Forces, and worldwide mobility.
- 2.22.5. TACC IT Ops (SCCT) (805 CSPTS)
 - 2.22.5.1. Provides C4 support to the TACC Global Reach mission and AMC Crisis Support Staff.
 - 2.22.5.2. Responsible for sizing, sourcing, and tasking AMC deployable communications, multi-media, and COMCAM assets in support of AMC global operations.
 - 2.22.5.3. Manages radio frequency assignment for AMC airborne platforms and mission support forces operating worldwide.
- 2.22.6. Software Verification (SCCV) (805 CSPTS): Provides independent system and interoperability testing for software applications used by USTRANSCOM, AMC, and TACC to accomplish their worldwide mission.
- 2.22.7. C4 Plans Requirements (SCCX) (805 CSPTS): Provides programs/systems management for IT programs; resource management and enterprise-wide plans/projects.

2.23. AMC Communications Squadron (868 CS).

- 2.23.1. System Support Center (SCYM) (868 CS)
 - 2.23.1.1. Operates and maintains C4 systems for customers to accomplish their worldwide missions during war and peace.
 - 2.23.1.2. Provides Levels 1-2 help desk, system administration, configuration management, database administration, and hardware/software analysis to worldwide AMC systems and DOD customers.
 - 2.23.1.3. Provides life-cycle technical support for approved communications-computer systems in the areas of airlift operations, deliberate, contingency, and exercise planning, C2, and navigation/communications systems.
 - 2.23.1.4. Provides Unit Training Support for the AMCCG.
 - 2.23.1.5. Evaluates new hardware and software for potential use with AMC Systems.
- 2.23.2. Support Center Transportation Team (SCYMA) (868 CS): Provides around-the-clock system administration support for multiple AMC computer systems including Global Air Transportation Execution System (GATES), Forward Supply Support (FSS), and Commercial Operations Integrated System (COINS).
- 2.23.3. Support Center Enterprise CM Team (SCYMB) (868 CS): Provides around-the-clock systems support (consisting of Database Support, System Operations, and Hardware/Software Maintenance) for C2 Remedy at Scott AFB to support AF and AMC mission requirements.
- 2.23.4. Support Center Schedule System Team (SCYMC) (868 CS): Provides around-the-clock system administration support and Consolidated Air Mobility Planning System (CAMPS).
- 2.23.5. Configuration Management Team (SCYMF) (868 CS): Provides control by ensuring a quality product to increase likelihood that customers get what they asked for and ensure the right product is delivered on schedule.

- 2.23.6. Support Center Customer Support Team (SCYMG) (868 CS): Provides around-the-clock problem resolution for multiple AMC computer systems including GATES, Remote Consolidated Aerial Port System (RCAPS), Consolidated Aerial Port System II (CAPSII), as well as other smaller systems to include COINS and FSS.
- 2.23.7. Network Operations and Security Center (SCN) (868 CS): Manages daily NOSC operations/engineering efforts, performs standards-evaluation function for NOSC and AMC Network Control Centers (NCCs), manages structured on-the-job training (SOJT) and commercial training programs, and manages squadron security programs.
 - 2.23.7.1. Scott Network Control (SCNB) (868 CS): Overseas network operations, helps achieve information assurance, and generates visibility into the base network for Higher Head-quarters. Central focal point on base for the operation, maintenance, and management of all aspects of the base network to include wireless technology. Provides on-site technical capability to implement physical network changes and modifications and restoration of faulty WAN transmission equipment and circuits when directed by the NOSC or AFNOSC. Uses network management, intrusion detection, and vulnerability assessment tools to provide flexible and scaleable levels of service to functional system administrators, workgroup managers, and users.
 - 2.23.7.2. Network Systems (SCNN) (868 CS): Provides messaging, enterprise systems and systems management. Plans, schedules and implements changes/updates/ improvements to the customer capabilities provided within these disciplines. Performs level 2 and 3 support and all system engineering.
 - 2.23.7.2.1. Enterprise Systems (SCNNE) (868 CS): Manages Hewlett Packard (HP) opens view, Network Common Operational Picture (NETCOP), Ciscoworks, related services for command, and manages enterprise storage. Provides network engineering, management, installation and maintenance for AMC. Provides engineering for all network management platforms.
 - 2.23.7.2.2. Electronic Messaging (SCNNM) (868 CS): Manages and administers all network based electronic messaging systems for AMC, including AMHS/DMS and exchange. Provides level 2 and 3 support for AMC. Engineers messaging systems for AMC.
 - 2.23.7.2.3. Systems Mgmt (SCNNS) (868 CS): Manages active directory, Domain Name Server (DNS), Dynamic Host Configuration Protocol (DHCP) Window Internet Naming Service (WINS) Directory and Resource Administrator (DRA), and user accounts for AMC. Manages systems management server, REMEDY, and NETIQ applications for command. Provides level 2 and 3 support for all network systems including configuration management of AMC enterprise network. Performs engineering services for all core network services.
 - 2.23.7.3. Operations (SCNO) (868 CS): Monitors and supports the day-to-day operational issues associated with the AMC enterprise network. Performs command and control of AMC NOSC enterprise network operations. Coordinates enterprise maintenance command-wide. Interfaces with AFOSI and IWF to assess network threats. Is responsible for briefing senior leadership on the enterprise network status.

2.23.7.4. Network Security (SCNS) (868 CS): Provides network security engineering, intrusion detection, boundary protection and vulnerability assessment to the AMC enterprise network. Plans, schedules and implement changes to network security.

THOMAS P. KANE, Major General, USAF Director of Plans and Programs

Attachment 1

GLOSSARY OF REFERENCES AND SUPPORTING INFORMATION

References

AFI 38-101, Air Force Organization

AFPD 10-1, Mission Directives

AFPD 38-1, Organization

Abbreviations and Acronyms

AEF—Air and Space Expeditionary Force

AFNOSC—Air Force Network Operations and Security Center

AFRC—Air Force Reserve Command

AFSC—Air Force Specialty Code

AMC—Air Mobility Command

ANG—Air National Guard

ART—AEF Reporting Tool

C2—Command and Control

C3—Command, Control, and Communications

C4—Command, Control, Communications, and Computer

C&A—Certification and Accreditation

C&I—Communications and Information

C-CS—Communications-Computer Systems

CAMPS—Consolidated Air Mobility Planning System

CAPSII—Consolidated Aerial Port System II

CAT—Crisis Action Team

CAW—Certificate Authority Workstation

CE—Communication Electronics

CIO—Chief Information Officer

COINS—Commercial Operations Integrated System

COMCAM—Combat Camera

COMPUSEC—Computer Security

COMSEC—Communications Security

COTS—Commercial Off-the-Shelf

CSRD—Communications-Computer Systems Requirements Documents

CTO—Certificate to Operation

DISA—Defense Information Systems Agency

DOC—Designed Operational Capability

DOD—Department of Defense

DMS—Defense Messaging System

EHDC—Electromagnetic Pulse Hardened Dispersal Comm

EIM—Electronic Information Management

EMSEC—Emission Security

ECO—Equipment Control Officer

ERM—Electronic Records Management

FSS—Forward Supply Support

GATES—Global Air Transportation Execution System

HHQ—Higher Headquarters

IMT—Information Management Tool

IRM—Information Resource Management

IT—Information Technology

ITV—Intransit Visibility

MAJCOM—Major Command

MEECN—Minimum Essential Emergency Comm Network

NGB—National Guard Bureau

NOSC—Network Operations and Security Center

OJCS—Office of the Joint Chief of Staff

PEM—Program Element Manager

POM—Program Objective

PWS—Performance Work Statement

RASP—Remote Access Security Program

RCAPS—Remote Consolidated Aerial Port System

SACCS—Strategic Automated Command and Control System

SATAF—Site Activation Task Force

SORTS—Status of Resources and Training System

STEM-C—Systems Telecommunications Engineering Manager-Command

TACC—Tanker Airlift Control Center

TALCE—Tanker Airlift Control Element

TDC—Theater Deployable Communications

USAF—United States Air Force

USTRANSCOM—United States Transportation Command

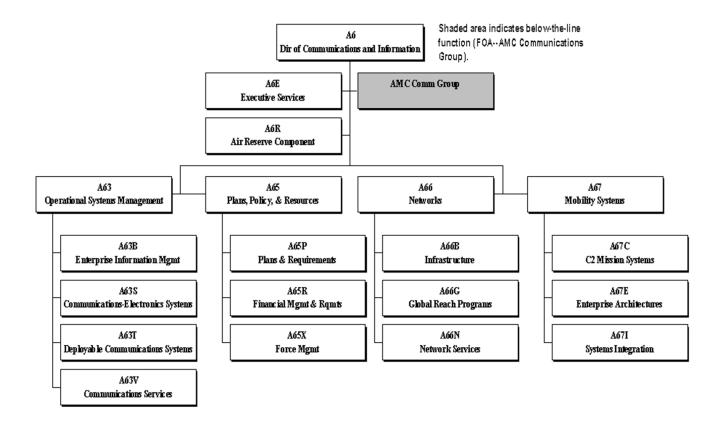
UTC—Unit Type Code

VI—Visual Information

VTC—Video Teleconferencing

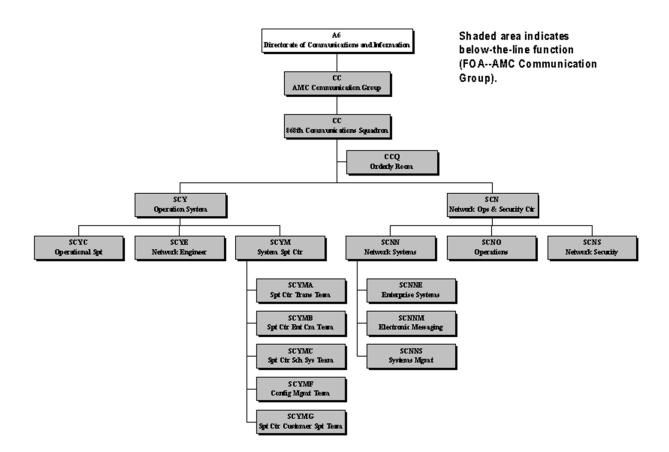
Attachment 2

A6 – DIRECTORATE OF COMMUNICATIONS & INFORMATION (1 OF 3 CHARTS)



Attachment 3

A6 – DIRECTORATE OF COMMUNICATIONS & INFORMATION 868TH COMMUNICATIONS SQUADRON (2 OF 3 CHARTS)



Attachment 4

A6 – DIRECTORATE OF COMMUNICATIONS & INFORMATION 805TH COMMUNICATIONS SUPPORT SQUADRON (3 OF 3 CHARTS)

Shaded area indicates below-the-line function (FOA-AMC Communication Group).

